

Why would I want an Individual Service Fund?

Individual Service Funds are for people who would like more choice over the support they receive.

There are a number of reasons for this:

- You want support that suits you and your lifestyle
- You want support from the same people each time
- You want a service that is not currently available
- You want more independence and to be in charge of your own care
- You do not want to manage a direct payment



Cornerstone SDS
Aberdeenshire

Want to find out more?

For more information, or if you would like this leaflet in an alternative language or format, such as audio or Braille, then please contact us at:

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Option 2 Explained



**your choice
your support
your way**

The company is registered in Scotland as Cornerstone Community Care operating as Cornerstone, with registered office 39 Huntly Street, Aberdeen, AB10 1TJ. Scottish Charity No SC004780. Company No. SC070762.

What is Option 2?

Option 2 is more commonly referred to as an **Individual Service Fund (ISF)**.



An Individual Service Fund gives you the choice and control over your support without having to arrange care or manage money.

What is an Individual Service Fund?

An Individual Service Fund is where your money is held by your chosen ISF and you choose how it is spent.

Unlike Option 1, an ISF means you do not need to set up a separate bank account or keep track of how the money is spent.

There will be several different providers who can hold your ISF for you. As the customer, you should compare each provider and choose the best for you.

Your Cornerstone SDS Advisor can help you look at your options.

What support can I purchase?

Most people who use an ISF use it to purchase support for things such as:

- personal care - having a bath, washing or getting dressed
- living more independently through help with managing money, cooking and cleaning
- going out and enjoying social activities or going on a short-break
- attending work or college

The council or your provider will arrange these services for you.

Unlike Option 1, you cannot use an ISF to employ a personal assistant.



Can I have more control over my support?

At any time you can ask to have more control if you are not happy with the choice you have made. To do this, you have to tell your council support worker, who will then arrange for a review of your support.

What is a review and what happens?

To make sure you are getting the best possible support, the council will arrange reviews of your care once a year.

The council will also review your care if you have indicated that you are not happy with your care, or if your support needs have changed.

At the review, you will be asked about what is important to you and your lifestyle. You will also be asked about what role you want to play in choosing and controlling your support.

If you want to move to Self-Directed Support, a review can be requested to help move you onto this new system.